

Conflict Management On-line Resources

If you would like to understand more about the causes of workplace conflict, please read:

What Causes Employee Conflict in the Workplace?

<https://smallbusiness.chron.com/causes-employee-conflict-workplace-21264.html>

6 Warning Signs of Unhealthy Workplace Conflict

<https://giveandtakeinc.com/blog/work-life/6-warning-signs-of-unhealthy-workplace-conflict/>

The Relationship between Personality and Team Conflict

https://www.researchgate.net/publication/316710073_The_Relationship_between_Personality_and_Team_Conflict

Conflict Styles Assessment

<https://www.usip.org/public-education-new/conflict-styles-assessment>

If you would like to learn ways to more effectively communicate please read and view: 10

Ways Remote Workers Can Improve Communication Skills

<https://money.usnews.com/careers/articles/how-to-communicate-effectively-when-working-with-a-remote-team>

How to handle rude emails, constant messages and micromanaging bosses while working remotely

<https://www.cnbc.com/2020/06/17/communication-and-etiquette-tips-for-the-virtual-workplace.html>

Communication Skills for Workplace Success

<https://www.thebalancecareers.com/communication-skills-list-2063779>

7 Communication Skills You Need to Succeed in the Workplace

<https://www.fastcompany.com/90313078/the-importance-of-these-7-communication-skills>

10 Ways to Have a Better Conversation | Celeste Headlee

<https://m.youtube.com/watch?v=R1vskiVDwI4>

If you would like to develop strategies to hear different perspectives, please read and view:

How to Use Empathy to Improve Your Workplace

<https://www.thebalancecareers.com/using-empathy-to-improve-your-workplace-4157504>

Own Your Behaviours, Master Your Communication, Determine Your Success | Louise Evans

<https://www.youtube.com/watch?v=4BZuWrdC-9Q>

If you would like to improve cultural competency in communication and conflict resolution, please read and view:

Cross-Cultural Awareness: How to Tell a Direct From an Indirect Communication Culture

<https://www.rw-3.com/blog/cross-cultural-awareness-how-to-tell-a-direct-from-an-indirect-communication-culture>

The Communication Dimension: A Key to Cross-Cultural Awareness That Propels Business Success

<https://www.rw-3.com/blog/the-communication-dimension-a-key-to-cross-cultural-awareness-that-propels-business-success>

Bridging Two Kinds of Cultural Differences

<https://hbr.org/video/3479668069001/bridging-two-kinds-of-cultural-differences>

Reaching Across Cultures without Losing Yourself

<https://hbr.org/video/2363497345001/reaching-across-cultures-without-losing-yourself>

How Cultures across the World Approach Leadership

<https://hbr.org/video/5476393165001/how-cultures-across-the-world-approach-leadership>

If you would like to learn more about managing conflict, please read:

The Manager as Mediator: 5 Tips for Managing Conflict between Co-Workers

<https://www.judyringer.com/blog/the-manager-as-mediator-5-tips-for-managing-conflict-between-co-workers-20140527>

The 5 'Cs' Approach to Conflict Resolution in the Workplace

<https://www.entrepreneur.com/article/350374>

Mediating Workplace Conflict – Staying Fair and Impartial

<https://www.consensusmediation.ie/mediating-workplace-conflict-staying-fair-and-impartial/>