Conflict Management Online Resources

If you would like to understand more about the causes of workplace conflict, please read:

*What Causes Employee Conflict in the Workplace?*

*6 Warning Signs of Unhealthy Workplace Conflict*
https://giveandtakeinc.com/blog/work-life/6-warning-signs-of-unhealthy-workplace-conflict/

*The Relationship between Personality and Team Conflict*
https://www.researchgate.net/publication/316710073_The_Relationship_between_Personality_and_Team_Conflict

Conflict Styles Assessment

If you would like to learn ways to more effectively communicate please read and view: *10 Ways Remote Workers Can Improve Communication Skills*
https://money.usnews.com/careers/articles/how-to-communicate-effectively-when-working-with-a-remote-team

*How to handle rude emails, constant messages and micromanaging bosses while working remotely*

*Communication Skills for Workplace Success*
https://www.thebalancecareers.com/communication-skills-list-2063779

*7 Communication Skills You Need to Succeed in the Workplace*
https://www.fastcompany.com/90313078/the-importance-of-these-7-communication-skills

*10 Ways to Have a Better Conversation | Celeste Headlee*
https://m.youtube.com/watch?v=R1vskiVDwl4

If you would like to develop strategies to hear different perspectives, please read and view:

*How to Use Empathy to Improve Your Workplace*
https://www.thebalancecareers.com/using-empathy-to-improve-your-workplace-4157504
If you would like to improve cultural competency in communication and conflict resolution, please read and view:

Cross-Cultural Awareness: How to Tell a Direct From an Indirect Communication Culture
https://www.rw-3.com/blog/cross-cultural-awareness-how-to-tell-a-direct-from-an-indirect-communication-culture

The Communication Dimension: A Key to Cross-Cultural Awareness That Propels Business Success
https://www.rw-3.com/blog/the-communication-dimension-a-key-to-cross-cultural-awareness-that-propels-business-success

Bridging Two Kinds of Cultural Differences

Reaching Across Cultures without Losing Yourself
https://hbr.org/video/2363497345001/reaching-across-cultures-without-losing-yourself

How Cultures across the World Approach Leadership
https://hbr.org/video/5476393165001/how-cultures-across-the-world-approach-leadership

If you would like to learn more about managing conflict, please read:

The Manager as Mediator: 5 Tips for Managing Conflict between Co-Workers

The 5 ’Cs’ Approach to Conflict Resolution in the Workplace
https://www.entrepreneur.com/article/350374

Mediating Workplace Conflict – Staying Fair and Impartial